Care Experience Platform

Cloud Start

The fastest, easiest way to deploy
digital services at the bedside

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Deploying digital services like virtual care at the bedside can be costly and time consuming. For reliability and security, an Enterprise Mobility Management solution is required, and with some tablets, the ability to lock-down configuration is limited. While these problems may be solved using tablets in "kiosk" mode, this limits the utility of the tablet to a single function.

When investing in digital infrastructure, you need flexibility. And when IT teams are stretched, you need a solution that is fast and easy, without compromising on security or reliability.

Oneview's Care Experience Platform (CXP) Cloud Start solution, powered by Microsoft Azure, provides customers with an easy way to get started with digital services at the bedside. Cloud Start is a fully-managed Samsung tablet solution enabling virtual care, entertainment, up-to-date information and other services. Unlike other single-purpose solutions that are complex to set-up and manage, Cloud Start requires minimal IT effort and provides an upgrade path to the CXP Advance and CXP Enterprise tiers, future-proofing your investment.
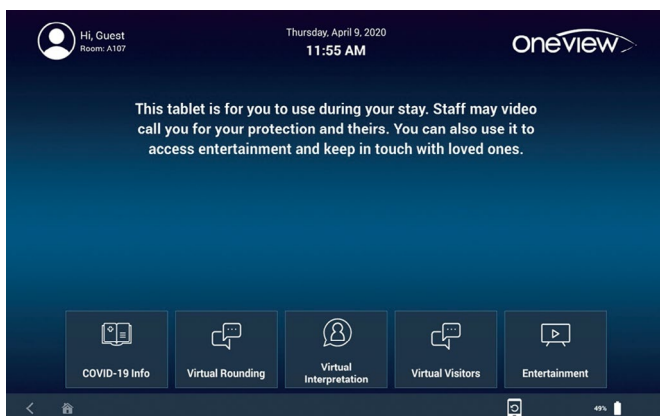
BENEFITS

A better experience for patients, families and care teams

• Keeps patients virtually connected to their families and care teams, while also providing access to entertainment.

• Enables care teams to communicate with patients when not physically in the room, for infection control purposes or where care team members are remote.

• Enable patients and families to be active participants in care with information and libraries of education.

Robust and reliable with minimal IT impact

• Fully-managed solution – 24/7/365 – with minimal implementation and operational overhead for your IT team.

• Tablets are fully locked down, so settings cannot be changed by patients.

• Applications and content can be selectively "digitally wiped" between patient admissions with a single touch. Patient apps are fully wiped, while enterprise app configurations (e.g. Cisco Jabber) are preserved.

• By unifying digital content and services, Oneview minimizes the cost and complexity of single purpose solutions.

• Self-service dashboards provide you with near-time utilization insight.

A platform for the future

• Upgrade path to EHR integration and greater functionality in the future, with the same tablet devices.

• Ability to add value with optional Oneview apps.

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FEATURES

UNIFY DIGITAL CONTENT & SERVICES

Deliver digital services at the point of care, with a branded, unified digital interface.

Content management & delivery	Ensure patients have up-to-date information and education. You can use your own content, content from our partners, or a combination, with video, PDF app and web-based content supported. Content is centrally managed and can be updated in real-time.
Entertainment & streaming	Consumer streaming services like Netflix, Spotify, and cable TV apps can be deployed. Patients can use their personal accounts to enjoy a "home-like" entertainment experience. Patients can also use a web browser to access websites.
Third-party apps	Enterprise apps can be deployed to touchscreen devices, supporting digital workflows like eConsent, or virtual care workflows: • Allow clinicians to round on patients and monitor remotely using Cisco Jabber, Zoom, or other tools. • Enable virtual visitation, allowing patients to call friends and family using Facebook Messenger, Skype or Google Duo. • Enable virtual interpretation using your language services partner's Android app or web app.
Visual branding	Brand the user interface on all the devices deployed in your organization with your chosen logo and background image.

AUTOMATE, PERSONALIZE & PROTECT

Protect patient privacy with digital wiping.

Home screen	The tablet home-screen shows the device location, date and time, as well as your logo and a custom background image.
Language	Fully localized, CXP Advance is available in 1 language of your choice.
Digital wiping	Protect patient privacy with the one-touch digital wipe capability. When patients are finished with the tablet, a simple touch will wipe their information in apps and the browser using Samsung's Knox technology so the tablet is ready for the next patient, after physical cleaning.

ENABLE INSIGHT

Industry-leading data platform, providing metrics and trends on utilization, operation and experience.

Cloud data platform	Oneview's market-leading cloud data platform receives anonymized, event data which is aggregated for customer reporting. This platform powers self-service dashboards enabling customers understand utilization, to identify opportunities for optimization and ultimately to track return on investment.
Self-service dashboards	A suite of dashboards, delivered on Microsoft's PowerBI platform, provide you with access to metrics and trends on device, content and app utilization. Dashboard filters allow you to view unit, hospital and organizational level data. Export functionality enables dashboards to be exported in order to share or include in executive presentations.

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MONITOR & MANAGE

As part of the managed service, Oneview use the following tools for real-time visibility on system utilization and operation.

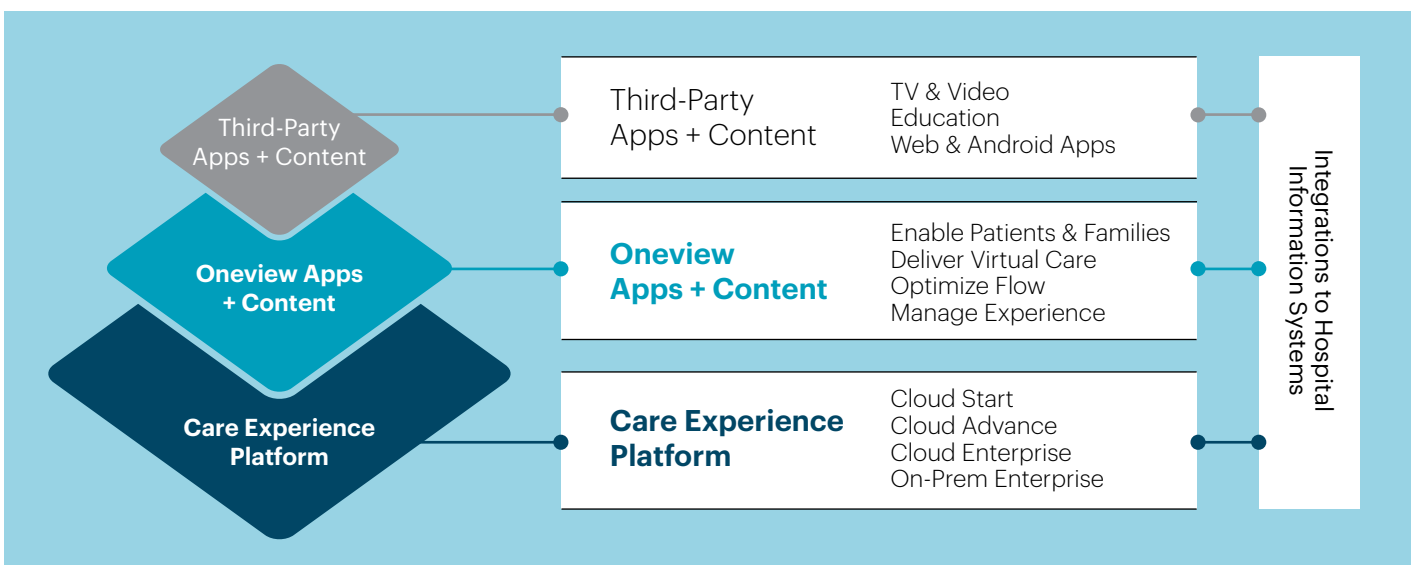|	
Cloud-based enterprise mobility management	Oneview's cloud EMM enables our support and operations teams to remotely manage devices, app deployment and OS updates.
Pro-active monitoring	Oneview's cloud monitoring tool enables our support and operations teams to pro-actively monitor environments, with monitoring alerts.

ENHANCING THE VALUE

CXP Cloud Start can be extended with optional Oneview Apps.

Calming
Video content designed to help calm and comfort patients during their hospital stay.

Movies
Full HD movies featuring your choice of latest releases and classics.

iConsult
Virtual care app for virtual rounding, virtual visitation and virtual consults.

DEVICE OPTIONS

Tablet
Cloud Start runs exclusively on the Samsung 10" tablet, providing the reliability and security you need to protect patient privacy and support clinical workflows. Fixed on a table with built-in tablet arm, on an existing table with an adaptor arm or a rolling stand.

Third-Party
Apps + Content

Oneview Apps
+ Content

Care Experience
Platform

Third-Party Apps + Content
TV & Video
Education
Web & Android Apps

Oneview Apps + Content
Enable Patients & Families
Deliver Virtual Care
Optimize Flow
Manage Experience

Care Experience Platform
Cloud Start
Cloud Advance
Cloud Enterprise
On-Prem Enterprise

Integrations to Hospital
Information Systems

For more information or to arrange a demo, contact **sales@oneviewhealthcare.com** or visit **www.oneviewhealthcare.com**

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